

DELIVERY AND RETURNS

All our orders are prepared within 24 hours of your order being placed and are shipped every day before noon, except Saturday, Sunday and bank holidays. Order preparation time can vary slightly during busy periods such as sales or holidays.

Costs and methods of delivery

United Kingdom / Switzerland / Norway (customs zone)

Colissimo (3-5 days) €14,90 or free of charge for orders in excess of 160€

Europe (Customs free zone)

Colissimo (3-5 days) €9,90 or free of charge for orders in excess of 120€

International

DHL (7-15 days) €24,90 or free of charge for orders in excess of 175€

DOM TOM

Colissimo (7-15 days) €24,90 or free of charge for orders in excess of 175€

Certain taxes and customs may apply to orders outside of the European Union. In such instances, it is the customer who pays.

In France:

- Colissimo (48h). €4,99 or free of charge for orders in excess of €75
- Point Relais and La Poste Pick Up (3-4 days). €3,49 or free of charge for orders in excess of €75
- Click & collect*: in our rugby bars in Paris (48h) €2,99 or free of charge for orders in excess of 49€

* For customers who live in the Paris region why not choose our “click and collect” option and come collect your order in one of our Rugby bars in Paris. It is the cheapest option and you'll get the chance to meet one of the NSNW crew members. PLEASE NOTE: we do not hold any stock in our bars, they are just for collection of orders placed on our website.

Returns,

A issue with your order? No problem! We are here to help.

You have 30 days from the moment you receive the order to return it. The product must be in perfect condition, in its original packaging, with labels attached, not worn, not washed ..)

For customers based in France the transport cost for returns is free.

For customers outside of France the costs of return is at the expense of the customer. Certain taxes and customs may apply to returns outside of the European Union. In such instances, it is the customer who pays.

In all cases, please contact us for information on how to proceed.

Just send us a mail at info@noscrumnowin.com or send us an SMS / WhatsApp +33(0)638133695 or send us a message via our Instagram account @nsnwrugby

GIFT CARDS

GIFT CARD cards are not exchangeable or refundable. Returns are made only via the Post Office within 30 days (free of charge).

Please note: no refund will be made for a purchase made with a gift card. Your gift card will be credited with an equivalent value that can be used within 60 days.